

Donor Log-In

Step 1: Log-In

Go to
houstonfoodbank.org/donorlogin

Username is your email address that you used to make the donation. If you need to reset your password please click "Forgot Password." If you do not receive the email to reset, we can help, please call 832-317-2488 or email ashlyn.jones@houstonfoodbank.org.



Step 2: Service Center

- To **change your monthly donation**, click "edit" next to payment. Here you can enter a new donation amount or change the gift date then click "save changes"
- To **update your payment information** click "edit" next to payment method. Here you can change the payment method and update the billing address, then click "update payment information"
- To **cancel your monthly donation**, click "discontinue payments" and then "discontinue"

Step 3: Personal Profile

- In the top right corner click "Personal Profile"
- To **edit your personal information**, click "edit your profile" enter changes, and click "save"
- To **change your password** click "change/reset password," enter the new information and click "save"
- To **request a credit card receipt** via email, scroll to the bottom of the page and insert your gift date and click "submit"

Questions:

Contact Ashlyn Jones
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