We are excited to inform you that our first Benefits Enrollment Center (BEC) core benefit has been rolled out, the Low Income Housing Energy Assistance Program (LIHEAP) also known as “Utility Assistance”. We have partnered with BakerRipley to ensure that we are serving the community in the most efficient manner to provide utility assistance.

WHAT IS LIHEAP?
In a nutshell, it’s the Houston Food Bank Utility Assistance Program.

LIHEAP is a federally-funded program that helps low-income households with their home energy bills. LIHEAP can help clients stay warm in the winter and cool in the summer reducing the risk of health and safety problems.

WHO IS ELIGIBLE TO RECEIVE UTILITY ASSISTANCE?
Residents of Harris County only. The Utility Assistance program in your community determines if your household’s income qualifies for the program. The Utility Assistance program may also require household to meet additional eligibility criteria to receive assistance.

WHAT DO YOU NEED TO DO?
Refer all clients interested in the program to the Referral Partner Program (RPP) team at Cap.Resource@houstonfoodbank.org

What to include in the referral: First Name, Last Name, Phone Number, E-mail address. Preferred method of contact and time.

THE RPP TEAM
The RPP team will explain the Utility Assistance program to the client, assist with the application process and collect all required documents. This information will be emailed/faxed daily to Baker Ripley for processing.

BAKER RIPLEY
The Baker Ripley team will review all documents, perform the necessary calculations to determine the benefit and process funds to be distributed to the client. If there are any questions, Baker Ripley will reach out to the client directly.

For more information visit: www.houstonfoodbank.org/cap